

A. Hanson Kappelman, Ph.D.

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Objective

Challenging projects at the interface between people and the technologies they use.

Summary of Qualifications

A broad range of experience in training, education, science, and technology with proven ability to:

- ✓ Effectively communicate concepts, knowledge, skills, and perspectives through oral, written, and computer-based media
- ✓ Systematically collect, organize, and analyze information
- ✓ Imaginatively solve practical problems
- ✓ Creatively use a broad range of technologies
- ✓ Skillfully manage people, plans, and resources

Career Highlights

- ✧ Conducted all aspects of the design and development of the human side of major computerized information systems (business process and information-flow analysis, functional specification development, interface design, system documentation, and user training)
- ✧ Designed and developed media-rich web-and computer-based training
- ✧ Directed a variety of training-development projects
- ✧ Active in all phases of client relations
- ✧ Over 22 years evaluating, using, programming, and teaching microcomputer technology
- ✧ Photodocumented two Three Rivers Arts Festivals
- ✧ Conducted original enzymological research

Recent Employment History

Performance and Training Consultant, Kappelman Consulting 2004-Present

Performance and Training Consultant/Project Manager, 1985-2004
Pearson Performance Solutions (formerly Interactive Media Corp. and originally Applied Science Associates, Inc.) of Butler, PA, a leading human performance improvement company with a special focus on technical and skills-based training development for sales, service, and technical personnel and their managers in Fortune 500 companies across the country.

My contributions have included:

Products

Process and task analyses
Skills and knowledge requirements
Functional specifications
System and procedure documentation
Human-computer interfaces
Technology-based interactive training
Instructor-led training materials
Job performance aids

Responsibilities

Manage people and projects
Interview, observe, and collect data
Analyze work and information flow
Define needs and requirements
Design processes and formats
Author content
Specify media
Assure quality products

Clients

Telecommunications Services and Equipment
Pharmaceuticals Financial Services Natural Gas Marketing

Education

Ph.D. Foundations of Education
University of Pittsburgh 1983
M.A. Philosophy
University of Pittsburgh 1977
M.A. History & Philosophy of Science
University of Pittsburgh 1976
B.A. Chemistry, with Honors
College of Wooster 1970

Certification

Structured Systems Analysis and Design and Advanced Systems Analysis and Design, McDonnell Douglas 1986

Honors and Awards

National Science Foundation Graduate Fellowship 1973-76
Phi Beta Kappa 1970

Early Employment History

Independent Microcomputer Consultant/Teacher 1983-85
Teaching Fellow, University of Pittsburgh 1980-82
Photographer, Three Rivers Arts Festival 1980-81
Academic Advisor/Program Coordinator, University of Pittsburgh 1976-80
Chemist, National Institute of Mental Health 1970-72
Chemist, Eastman Kodak 1969

Other Experience

Trustee, Center for Victims of Violence and Crime 2006-Present
Trustee, Pittsburgh Mediation Center 2002-2006
-Process & Tech Consulting 2004-2006
-Board Secretary 2005-2006
-Board Vice President 2006
Moderator, National Issues Forums 1998-Present
Trustee, Northern Tier Regional Library 1998-Present
Technology Task Force, Pine-Richland Schools 1993-98
Treasurer, International Interactive Communications Society (Pgh) 1996-97
President, Mid-Atlantic Regional Commodore Association (M.A.R.C.A.), 1984-85
Program Director, M.A.R.C.A. Computer Fair 1984
President, Pittsburgh Commodore Computer Group 1983-85

References, publications, and computer skills available on request.